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Getting the best out of you and your surgical team

Thursday, 4 July 2019, 08:00-13:00

Title: Small and Large Animal Surgery

Course type: Course

Outline:

08:00-09:00 The causes of mistakes – Human Factors in Catherine Oxtoby

the operating room and the causes of poor

performance

09:00-09:30 Break and DISC profiles

09:30-10:00 Personal leadership – Awareness is Carolyne Crowe

everything

10:30-11:00 Break

11:00-12:00 What do I do when it all goes wrong? How to Catherine Oxtoby

handle error.

12:00-13:00 Personal resilience Carolyne Crowe

Lecturers: Carolyne Crowe, BSc (Hons), BVetMed (Hons), MSc, Dip coaching, Dip

Stress Management and Wellbeing, MRCVS, VDS Training Consultant,

VDS Training

Dr Catherine Oxtoby, Honorary Assistant professor in Veterinary Human

Factors and Patient Safety BVSc, PhD, MRCVS, Veterinary Risk

Manager The Veterinary Defence Society

Number of participants: min. 10, max. 20

Participation fee (€) before 09 May 2019:

Diplomates and non-members: 225 €. Residents: 170 €

after 09 May 2019:

Diplomates and non-members: 275 €, Residents: 210 €

